

The Jamestown Parks and Recreation Department is dedicated to providing and preserving the highest quality of parks and program services for our citizens as possible with the resources available.

Job title	Head Lifeguard
Reports to	Aquatics Supervisor
Salary Range	\$9.50- \$12 per hour
Classification	Part-time, Non-Exempt

Location

This position will be located at the Two Rivers Activity Center (TRAC). TRAC is a state-of-the-art recreation center designed to support health and wellness for all ages. Our cause is to make our community the best place to live and play by providing resources, programs and opportunities that promote health and wellbeing. Our work focuses on; health and wellness programming, recreational and leisure activities, and youth development.

We value;

- **Community** We are all in this together.
- **Quality** We provide an exceptional experience.
- Integrity- We act with high ethical standards.
- Inspiration- We believe in what we do to make a difference.

Job Summary

Under the general supervision of the TRAC Aquatics Supervisor, Head Lifeguards are responsible for providing a safe environment at TRAC aquatics facilities while effectively performing lifeguard duties. Head Lifeguards are responsible for overseeing the aquatics area and providing work direction to lifeguards while on duty.

Core Competencies

Guest Service

- Interacts with guests/families in a warm and friendly way.
- Listens to understand what guests/families have to say.
- Takes immediate action to meet guests/family requests or needs.

Safety

- Recognizes safety hazards and takes corrective action; seeking assistance when needed.
- Demonstrates knowledge of operational policies and procedures.

• Performs work safely, without causing harm or risk to self, others or property.

Mission and Values

- Demonstrates personal commitment to the Mission and Values of Jamestown Parks and Recreation and Two Rivers Activity Center.
- Initiates collaboration with others outside of service area.
- Models accountability for learning by sharing knowledge and learning from others.
- Regular and predictable attendance is required.

Interpersonal/Communication/Relationships

- Builds effective working relationships.
- Expresses appreciation to others for their work.
- Treats others with respect.

Equipment

- Demonstrates skill in use of equipment relevant to position; verbalizes knowledge of appropriate safety procedures.
- Identifies equipment problems; seeks out appropriate person to make repairs, consistently informs appropriate person of problems encountered with repairs or calibration of equipment.

Essential Duties and responsibilities

Primary duties and responsibilities include, but are not limited to:

- Assists Aquatics Supervisor by providing work direction to staff, providing real time feedback and noting suggestions and comments for the Aquatics Supervisor review.
- May act as a lifeguard during Head Lifeguard shift and will model highest level of expectations and standards of behavior and duties.
- Serve as first level contact responding to and documenting incidents when the lifeguard staff need assistance.
- May assist with implementation of in-service training sessions.
- Follow and enforce all facility rules in a firm but positive manner.
- Cover lifeguard shifts if needed.
- Maintain constant surveillance of members in aquatics facilities; responding immediately and appropriately to secure the safety of members in the event of an emergency.
- Respond to incidents in a professional manner.
- Participate in mandatory in-service trainings each month.
- Keep aquatics area clean and clear of potential safety hazards and immediately informs Aquatic Supervisor or Facility Maintenance Supervisor of any issues or necessary repairs.
- Assist with mandatory water or air testing and completion of necessary paperwork during shift. Reports any abnormalities to Aquatics Supervisor or Facility Maintenance Supervisor for reconciliation.

- Performs pool setup, breakdown, cleaning and other opening and closing duties as required.
- Ensures the pool is never unattended unless it is empty and all doors are locked.
- Ensure safety of everyone in aquatics area.
- Perform surveillance duties during multiple aquatics activities, including but not limited to, open swim, water exercise, swim lessons, lap swim, pool therapy and water slide use.

Qualifications

- American Red Cross certification in Lifeguarding.
- Water Safety Instructor preferred.
- Minimum of 6 months experience in lifeguarding.
- CPR/AED and First Aid Certification (will provide course).

Working conditions

This position will require the attendance at regular team meetings, trainings and special planned events. Applicants should have a flexible schedule as shifts may include nights and/or weekends. Employee maybe on pool deck or in water with extended periods of sitting and/or standing.

All applicants will be subject to a criminal background check.

Physical requirements

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Candidates must be able to pass lifeguard water test. This position will require the ability to perform strenuous physical tasks necessary for a water rescue, including swimming quickly, supporting adult body weight while swimming, and removing an adult body weight from pool. In addition, candidates must remain alert with no lapses of concentration in a warm air environment and be able to recognize by sight and or sound, distress signals. This position also requires the ability to communicate effectively with voice in aquatics area during normal and loud situations.

Direct reports

This position is responsible for the direct supervision of;

- Lifeguards
- Swim Instructors

Approved by:	Amy Walters, TRAC Facility Manager

Date approved:	June 26, 2017
Reviewed:	June 26, 2017