

Private and Semi-Private Swim Lessons Policies, Refunds and Cancellations



Private and semi-private swim lessons are 30 minutes in length. Semi-private lesson fee is per-student.

Private and semi-private lesson requests are processed at the front desk. The Aquatics Supervisor will contact you to schedule the lessons. Payment is due once lessons are scheduled.

If you or your child are new to lessons and have a difficult experience at the pool, please immediately notify the Aquatics Supervisor so they may assist you. If they are not on deck or available at that exact time, please contact them. Contact information is available at the Front Desk.

Questions about our policies? Please contact the Aquatics Supervisor at 701-952-8722.

Refunds

We are sorry but we do not provide refunds, credits or make-up classes.

Cancellations

If your lesson is cancelled by TRAC due to unforeseen circumstances, we will do our best to reschedule your lesson. If we are unable to reschedule, a credit will be placed on your account.

Group Swim Lessons Policies, Refunds and Cancellations

Group lessons meet for 5 days each and are 30 minutes in length for preschool classes and 40 minutes for all other age groups. Payment for group lessons will be made at time of registration. All swimming lesson registrations must be done online.

Specific instructors or genders of instructors are not guaranteed in group lessons.

To maintain consistency and quality of our swim lesson program, new students will NOT be allowed to register for swim lessons after the end of the 1st class. Only a senior staff member may transfer your child during the session if he/she believes another class may be a better fit for your child.

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